
GP Extended Access Bookable Service

Patient information ACE Limited GP Federation

There are now more appointments with GPs and Nurses available in Brentwood, making it easier for you to get an appointment at a time that suits you including evenings and weekends.

The GP Extended Access Service is provided by Accountable Care Enterprise (ACE Ltd). ACE Ltd is wholly owned by the GP practices in Brentwood, working together on behalf of practices, patients, and staff to deliver safe, effective and responsive healthcare services.

At a glance

What it is

Extra bookable GP and Nurse appointments, offered when your own practice has no suitable slot.

Who can use it

Anyone registered with a GP practice in Brentwood.

Hours

6.30pm–8.30pm Monday–Friday, and 9am–5pm Saturday.

How to book

Contact your usual GP practice they will offer this service if appropriate.

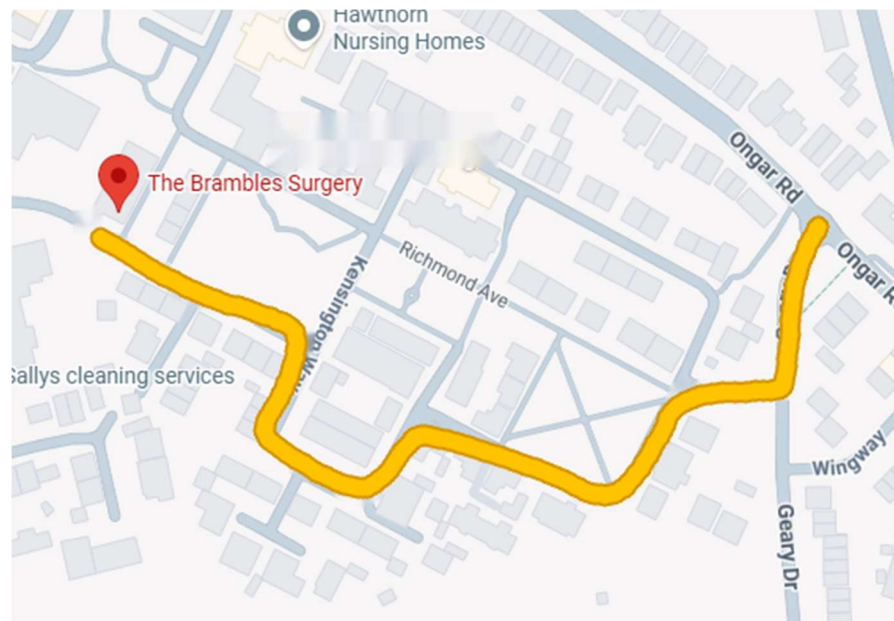
Where do I go for my appointment?

Brambles Surgery, Greenwich Avenue, Brentwood, CM15 9DY. The service is located on the ground floor.

Lots of patients tell us they get lost here's what to look for, and how to find us.



Brambles Surgery — look for this single-storey brick building.



From Ongar Rd, follow Geary Dr, then Kensington Wlk, onto Greenwich Ave.

What can I be seen for?

A GP Extended Access appointment is exactly like an appointment at your own GP practice.

How do I book a GP or Nurse appointment?

Contact your GP practice in the usual way to request an appointment. If there are no suitable appointments available at your practice, they may offer you an appointment with the GP Extended Access Service, if this is right for you.

In urgent need when the practice is closed: call NHS 111 (dial 111) to speak to a triage nurse. Your needs will be assessed and advice offered, or arrangements made for you to see a doctor.

Call 999 in an emergency for example chest pain, shortness of breath, signs of stroke (face drooping, arm weakness, slurred speech), or severe bleeding.

Will I see my own GP and/or Nurse?

You will be seen by registered GPs and Nurses, but it is unlikely that you will be seen by your own GP or Nurse. If you would prefer to see your usual GP or practice nurse, please book an appointment with your usual practice during their normal opening hours.

Will the GP/Nurse I see have access to my medical record?

Your medical record will, with your consent, be available to the GP or Nurse who sees you, to ensure they have the information they need to give you the best possible care.

Notes from your appointment will be sent back to your own GP practice electronically to ensure your record is kept up to date.

How do I cancel an appointment?

If you need to cancel an appointment, please call 07757 719333 and leave a message stating your name and the time and date of your appointment with the GP Extended Access Service.

Denosumab Injection Clinic

ACE Ltd has taken over Denosumab injection appointments for Brentwood practices.



Clinic times	Saturday mornings, 11:30am–12:45pm.
Telephone times	Monday-Friday 10:00am-2:00pm
Telephone	01277 549144
Email	ace.ltd@nhs.net

To book, rearrange, or ask a question about a Denosumab injection appointment, please contact us using the details above.

These appointments cannot be booked via your surgery.

Accessible formats and languages

This information can be made available in alternative formats, such as easy read or large print, and may be available in alternative languages, upon request. Please contact ace.ltd@nhs.net.