

TILE HOUSE SURGERY - FLU information Sheet 2020

IMPORTANT INFORMATION YOU MUST KNOW BEFORE ATTENDING FOR YOUR APPOINTMENT:-

Privacy – Please be aware that vaccinations will be administered in the waiting room at 5 separate stations, you should wear suitable clothing so that the top of your arm can be accessed by a clinician easily, either wear short sleeves or no sleeves, or have long sleeves which are loose and can be rolled up high.

Before you arrive:

Do not attend if you feel unwell, have a temperature, cough or cold – you will not be vaccinated.

Do not arrive early for your appointment as you will not be seen before your appointment time.

The car park will be closed to vehicle access.

Do not bring additional bags or shopping into the surgery.

Do ensure that you are dressed appropriately for the weather as you will need to wait outside.

Only the person being vaccinated will be allowed entry to the surgery unless the patient needs to be accompanied by their carer.

No toilet facilities will be available on site.

On Arrival:

You should queue to the right of the main surgery door; there will be strict control of the number of patients entering the building at any one time.

There will be staff on site who will direct you, please do as they ask, it is for your safety and theirs.

- **You must wear a face covering on entering the building.**
- **Your temperature will be taken before entering the building, if your temperature is above 37.5 you will not be able to enter the building or be vaccinated.**
- **You will then be asked your name and given a card with your details on, you will need to hand this to the clinician administering your vaccination.**
- **You will be advised where to stand in reception.**
- **You should remove your coat and have your upper arm ready for vaccinating.**
- **You will be directed to a vaccination station in the waiting room, when one is free.**
- **the clinician will take your card, ask you relevant health questions and then vaccinate you if they feel it is appropriate.**
- **You will then exit the building as directed through the treatment room and out of the Old front door.**

Appropriate PPE will be worn by our clinicians & non-clinical staff in accordance with the latest Public Health England guidance, gloves will not be worn however between each patient clinical staff will be using hand sanitising gel and after every 5th patient they will wash their hands with soap and water, (this is best practice as advised by Public Health England)

Should you have any questions regarding this vaccination then you are welcome to discuss this matter with a member of our nursing staff.